

Diagnosics for Mercedes-Benz vehicles

Dealer performance • Complete independence

autologic®

Independent
Vehicle
Diagnostics

**"...It was magic!
I had it fixed
in no time."**



The best defence

Prestige Performance Ltd is in St Albans – just down the road from the Arsenal football team's training ground. So when defender Bisan Lauren found his Mercedes CL500 had a fault with the airbag, he took it in to Prestige.

The trouble was that the fault couldn't be traced, even using Autologic for Mercedes-Benz. Fortunately Gareth Smith knew what to do: he called the free technical support hotline at diagnos.co.uk.

Autologic is famous for its commitment to live technical support – that is, a real person on the end of the line. Gareth spoke to one of the software engineers working on the Mercedes-Benz program, and gave the ECU data over the phone. The engineer wrote some software straight away and put it on the internet, so that all users had immediate access to it. Gareth downloaded it, diagnosed the airbag ECU and rectified the fault.

"It was magic!" says Gareth. "I had it fixed in no time."

Additional software

New dealer-level software for BMW, Jaguar, Land Rover, Volvo, VAG and Porsche vehicles has been designed to run on the same platform as Autologic® for Mercedes-Benz, offering multi-marque specialists complete servicing capability.



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