

Diagnosics for Mercedes-Benz vehicles

Dealer performance • Complete independence

autologic®
Independent
Vehicle
Diagnostics

“...thank goodness for Darren and his expertise.”



Technical support a class act

A customer arrived at Automotion in Galway complaining of numerous electrical faults with his E-Class 210. A number of independent garages had already tried to fix the vehicle, but without high-level diagnostic equipment had hit a brick wall. However, Alan Hanney – the owner of Automotion, was confident he could solve the problem with his Autologic system.

Amazingly, when Alan hooked-up his Autologic system to the engine, he found '2 pages' of fault codes in EIS. Some of the faults he had not encountered before, so he rang the technical support hotline at diagnos.co.uk and spoke with Mercedes-Benz Master Technician – Darren Glass. With Darren's help they checked numerous components, including the CAN Network distributor and PSE Pump assembly. They worked out that the pump was corrupting the CAN high line thus causing all of the problems. After replacing the unit, all electrical functions were back to normal, and the customer was thrilled.

“Thank goodness for Darren and his expertise” says Alan “Without the help of the technical team at Autologic this could have taken days to diagnose, and I always feel I learn a little more each time I use this system”.

Additional software

New dealer-level software for BMW, Jaguar, Land Rover, Volvo, VAG and Porsche vehicles has been designed to run on the same platform as Autologic® for Mercedes-Benz, offering multi-marque specialists complete servicing capability.



For more information contact:

diagnos.co.uk Ltd

T 0845 338 1992

T +44 1865 870050

E info@diagnos.co.uk

www.diagnos.co.uk



Best UK Automotive Diagnostics System 2005, 2006, 2007 & 2008

Aftermarket company of the year 2007

Institute of Transport Management